

Rear Toe Link Inspection & Potential Replacement

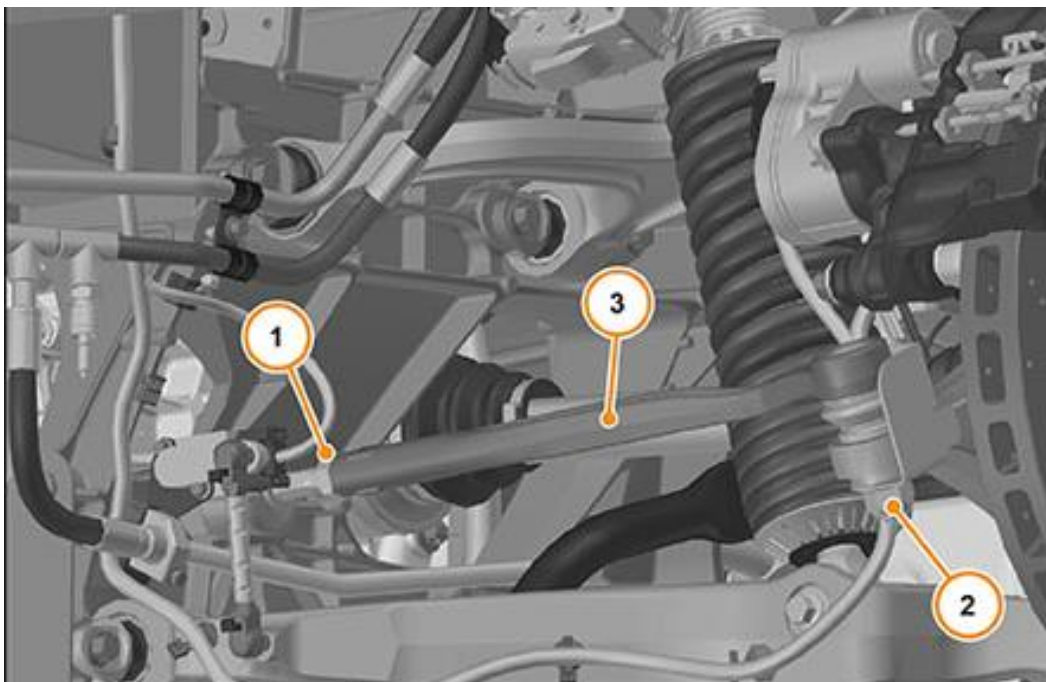
Bulletin type:	Service Campaign
Reference number:	SCB 00 B 001
Attention:	Retailer Service Managers and Retailer Technicians
Affected vehicles:	McLaren 600LT (Coupe and Spider), McLaren 720S (Coupe and Spider) and McLaren Senna (excludes GTR)
Situation:	The durability of the rear toe link outer ball joint may not be within expected tolerance
Procedure:	Action affected vehicles during next Retailer visit. Please refer to the information outlined in this document to check the installed rear toe link and replace only if necessary
Date:	20th August 2020

This Service Campaign Bulletin will cover:

1. Overview
2. Parts Information
3. Procedure
4. Warranty Information
5. Affected Vehicles

1. Overview

Through continuous product quality monitoring, it has been identified that a number of McLaren 600LT (Coupe and Spider), McLaren 720S (Coupe and Spider) and McLaren Senna (excludes GTR) vehicles may have a rear toe link outer ball joint which is not within expected tolerance. Therefore, inspection of the part and potential replacement of the complete rear toe link may be required.



Rear toe link (3)

(1 - Adjustment nut, 2 - Nut. Example taken from Service Information System (SIS) for McLaren 720S Coupe)

2. Parts Information

The following part(s) may be required to action this repair, which can be ordered via Unipart.

Part Number	Part Description	Quantity Required
13BA378RP	ASSY REAR TOE LINK	As required

3. Procedure

To perform the required work, carry out the following steps:

- a. Secure/Lift vehicle on platform
- b. Inspect the rear toe link(s) for the batch code (refer to Section 4 'Warranty Information' for location of the batch code on the part)
 - I. If the batch code matches one of the following listed, the rear toe link(s) must be replaced. Refer to the Service Information System (SIS) for the appropriate repair procedure.
 - FLH
 - FZB
 - GVB
 - GKK
 - HAF
 - HCH
 - II. If the batch code does not match one listed, no further action is required.
- c. End procedure

4. Warranty Information

Submit a claim to the Warranty department following completion of the work, using the following details.

Model	Description	Repair time
All	Inspect the rear toe link(s)	0.3
McLaren 600LT (Coupe and Spider)	Replace single rear toe link	2.0*
	Replace both rear toe links	2.65*
McLaren 720S (Coupe and Spider)	Replace single rear toe link	1.70*
	Replace both rear toe links	2.25*
McLaren Senna (excludes GTR)	Replace single rear toe link	1.55*
	Replace both rear toe links	1.95*

*In cases where one or both rear toe link(s) are replaced, please add an additional labour line in the claim for the respective work carried out at the time quoted for the respective model.

The times stated for replacement include check of chassis geometry / carry out vehicle alignment. Ensure that the final geometry readout is included with the Repair Order.

Please ensure when claiming for a replacement of a rear toe link(s), you include a photograph of the concerned batch code which can be found stamped on the part, as shown in the example below. Failure to do so will result in a rejection of the claim.

Example:



The removed part(s) must be rendered unusable and can then be securely disposed of once the claim has been approved. These parts are not required to be stored according to the standard McLaren Warranty policy for this action.

CARE POINT: The work instruction and related labour time may be different from work instructions in the Service Information System (SIS). When you do this work you must refer only to the advice in this bulletin.

5. Affected Vehicles

Your Regional Aftersales Manager will contact you with a list of affected vehicles.

If you have any questions, please speak to your Regional Aftersales Manager.

Best regards,

David Bodily
Head of Service Operations

Craig Danns
Technical Campaigns Engineer

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Part numbers listed in McLaren bulletins are for reference only. Always check with the parts department to verify the latest part numbers.

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