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McLaren 720S Spider, 765LT Spider and 750S Spider Door Gas Strut Rough or Noisy During Operation

Document Information

Location: Body Panels & Closures

Topic: Checking the doors for opening and closing forces

Condition: Permanent

Diagnostic Trouble Codes: N/A

Measure

The Door Gas Strut springs are susceptible to corrosion in certain environments, this corrosion can impact the smooth door opening and closing action and - if not addressed - can lead to failure of the spring.

The following checks should be completed on all 720S Spider, 765LT Spider & 750S Spider vehicles when they enter retailer workshops:

Exterior Subjective test:

1. Stand next to the vehicle.
2. Perform a subjective test by opening and closing the door 5 times.
3. Repeat on the opposite door.
4. If at any point the opening/closing effort feels higher than expected, the opening/closing action is not smooth or abnormal noises can be heard such as crunching, submit a TR along with supporting evidence.

Interior Subjective test:

1. Sit in the vehicle.
2. Perform a subjective test by opening and closing the door 5 times.
3. Repeat on the opposite door.
4. If at any point the opening/closing effort feels higher than expected, the opening/closing action is not smooth or abnormal noises can be heard such as crunching, submit a TR along with supporting evidence.

Parts Information

N/A

Attachments

N/A

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