

## Document Information

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Vehicles affected: P14: 720S, 720S Spider

Location: Body Exterior - Closures Ancillaries

Concern: Clash condition between door and front fender

Condition: When the door is fully open

## Diagnostic Trouble Codes

N/A

## Measure

A potential clash condition between the front fenders and the doors when they are fully open has been identified.





If you receive a vehicle with this concern, order and fit new door gas strut(s) as per the part number supplied in the Parts Information section of this document.

The new door gas strut is shorter limiting the maximum door travel and thus eliminating the clash condition.

Once the installation of the new part is completed, refer to SIS to check gap and flush of fender to door and bonnet.

DA-RM-02A052-00-001 - Gap and flush - Check and adjust - Closures

If the clash condition is still present please raise a Technical Request for further assistance.

## Parts Information

Door Gas Strut (LH or RH)- 14AC328CP

## Warranty Information

Resolution Code to use for the Warranty Claim is found below, the total time that can be claimed for the above repair is 0.75 hour (1.35 hours if both sides need replacement). For any additional time, ensure the breakdown of the time and explanation is recorded in the Work Package.

Location: Body Panels and Closures

Function Group: Closures

Sub Group: Door Hinge

Part: Gas Strut - Door - Lower

Fault Group: Mechanical

Fault Code: Distorted

Cause: Undefined / Abuse

Rectification: Replace (R+R)

**Care Point:** If any damage to the paint has occurred as a result of the clash condition please inform Warranty accordingly.

## Attachments

N/A

## MTI Updates Information

N/A

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