

Document Information

Location: Electrical - Infotainment

Topic: No Audio

Condition: Present only on start-up

Diagnostic Trouble Codes: N/A

Measure

If you receive a vehicle with a complaint that there is no audio from the Infotainment System upon vehicle wake up, which is eliminated after a key OFF / key ON of the vehicle, proceed with replacement of the Audio Amplifier. See Parts Information section for part the number of the new Audio Amplifier.

Parts Information:

14MA738CP - Audio Amplifier

Warranty Information

The total time that can be claimed for the above repair is 1.75 hour. For any additional time, ensure the breakdown of the time and explanation is recorded in the Work Package.

Attachments

N/A

KA Updates Information

N/A

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